

525 Aleka Loop Kapaa, Hawaii, 96746 Tel: 808-822-4941 Fax: 808-822-5599 plantation-hale.com

OFFICE HOURS

Front Office hours are from 7:00am – 8:30pm daily. After hour emergencies, please contact Security at 9-652-6517

IN-ROOM WIFI

To access the in-room WIFI, locate the white sticker on modem located next to the living room television. Locate the room number on the white sticker (room number will start off with PHALE7 in front of it). The password for the WIFI will be on the white sticker as well and will start with "PHALE" (remember the password is case sensitive) followed by 4 numbers.

IN-SUITE SAFE

Plantation Hale Suites provides in-suite safes to secure your personal valuables in the privacy and convenience of your suite. Safe keys are issued at Guest Services.

TELEPHONES

All in-suite telephones are equipped with a voice mail system. To retrieve voice mail messages, please press **#370** on your dial pad. Listen to the prompts for further directions.

-To place **Suite to Suite calls**, please refer to your directory for extensions.

-To place International calls, dial 9 + 00 + (country code) + (area code) + (phone number).

-To place **Emergency calls**, dial 9 + 911.

-To place **Long Distance calls**, dial 9 + 1 + (area code) + (phone number).

-To place **Inter-island calls**, dial 9 + 1 + 808 + (phone number)

-To place Local / on-island calls, dial 9 + (phone number)

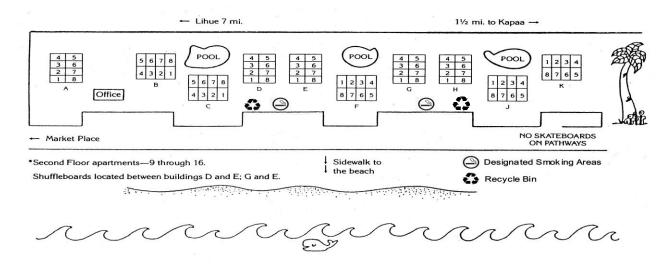
-For Operator Assist / Credit Card / Collect / Third Party Billing calls, dial 9 + 0 + (area code) + (phone number).

SMOKING POLICY

All common areas are designated as <u>non-smoking</u>, including pools, barbecues, walkways, shuffleboard courts, lawns, parking lots, and all lanais. There are <u>two</u> designated smoking areas on the property located in the parking areas adjacent to buildings D/E and G/H.

RECYCLING

As we are committed to "Going Green," Plantation Hale is proud to be an active participant in recycling various items. Please place all recyclable items in our Recycle Bin located in the "D & H" building parking lot shed.





House Rules

- 1. <u>All guests must register with the Guest Reception</u>. Keys will not be issued to anyone not registered.
- 2. Quiet hours are between 10:00pm and 8:00am. However, we request that noise be controlled at all times, e.g. loud radios, televisions, slamming doors, etc.
- 3. No drying of clothes, towels, or any personal items on lanai railings.
- 4. Occupants of each suite are responsible for any damages to the suite, buildings, or grounds. Our flowers are for the enjoyment of all guests and we ask that you do not pick any foliage.
- 5. No barbecuing permitted in the suites or on the lanais. Barbecue grills are provided for guests use (first come, first serve basis), and located near our pools.
- 6. Trash bins are located in the white sheds in our parking lots. Trash sheds are locked at 10pm and reopen at 6am.
- 7. Each suite has a specific amount of inventoried items. Please do not remove any items from your suite; e.g. pots, dishes, linens, etc...
- Pool and BBQ Grill hours are from 8:00am to 10:00pm. <u>Children under the age of 14 years are not</u> permitted in the pool area without adult supervision. Other pool rules apply as posted in the pool area, including no diving in pools or spas.
- 9. <u>No food or beverage is allowed in the pool area.</u> Please keep pool gates closed and locked at all times. Only owners and registered guests are allowed in the pools with no exceptions.
- 10. Please do not feed any animals or birds.
- 11. Plantation Hale Suites will allow the use of a service animal by a person with a disability.
- 12. The Association may enter the suite for the purpose of general maintenance, pest spraying, etc. We thank you for your cooperation.
- 13. Guest Services will issue only <u>one</u> parking pass per registered suite. Please make sure your parking pass is displayed visibly on your vehicle dashboard. ALL visitors must get a Temporary Visitors Pass from Guest Reception. Security has the right to have unauthorized vehicles without valid Parking Pass displayed towed at the owner's expense.
- 14. Smoking is prohibited at all pools, barbecues, walkways, shuffleboard courts, lawns, parking lots, and all lanais and common areas. It is a violation of State law to smoke within twenty feet of hallways, doors, and operable windows and vents. Designated smoking areas are located in the parking areas adjacent to buildings D/E and G/H.
- 15. Any infraction of house rules may result in a fine and / or eviction.